

Stroke Systems of Care: *“The Whole is Greater Than the Sum of the Parts”*

Edward C. Jauch, MD, MS MBA
Chair, Department of Program Evaluation and Research
University of North Carolina Health Sciences at MAHEC
Asheville, NC

Adjunct Professor
Departments of Emergency Medicine and Neurology
University of North Carolina – Chapel Hill



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Disclosures

- Research
 - NIH/NINDS NeuroNext, Study Chair and Core DSMB
ICECAP Study, Internal Safety Monitor
SIREN, Chair External Oversight Committee
- Consulting Senior Consultant, NC Dept. of Health Coverdell Program
Rapid.AI, Medtronic
- State, National, International Organizations
 - AHA/ASA committees and writing groups
 - Joint Commission technical advisory panels
 - National Quality Foundation Neurology Standing Committee
 - NC Departments of Health Stroke Advisory Committees
 - Middle Eastern / North African Stroke Organization (MENASO)

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Objectives

- Review the current situation surrounding stroke
- Discuss creating regional stroke systems of care to optimize patient care
 - What is the current science driving stroke care?
 - What are the best practices for delivering optimal stroke care?
 - How to put all the pieces together in a system of care?
- Discuss the near future of stroke care and how we will be measured

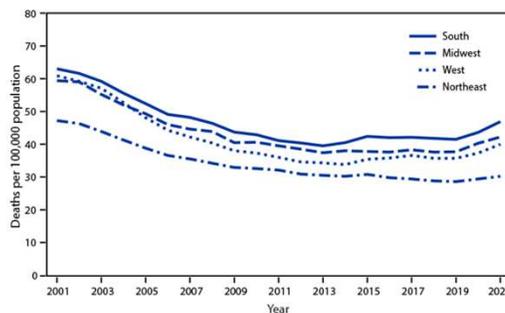
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Why Should We Care?

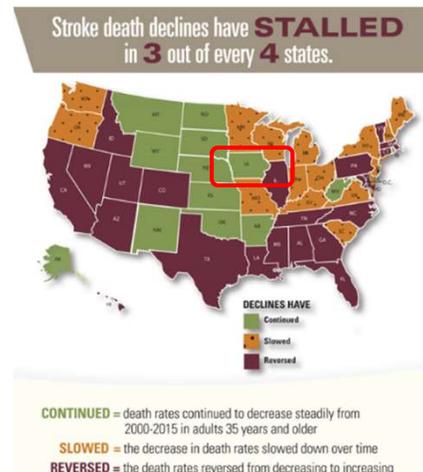
- Despite advances, stroke is *not* going away
- Definitive treatments are now available and are effective *if available and delivered in a timely and coordinated manner*
- Current resources and organization may not be ideal
- Despite many obstacles, stroke systems of care can maximize opportunities for optimal outcomes

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Progress Hard to Maintain

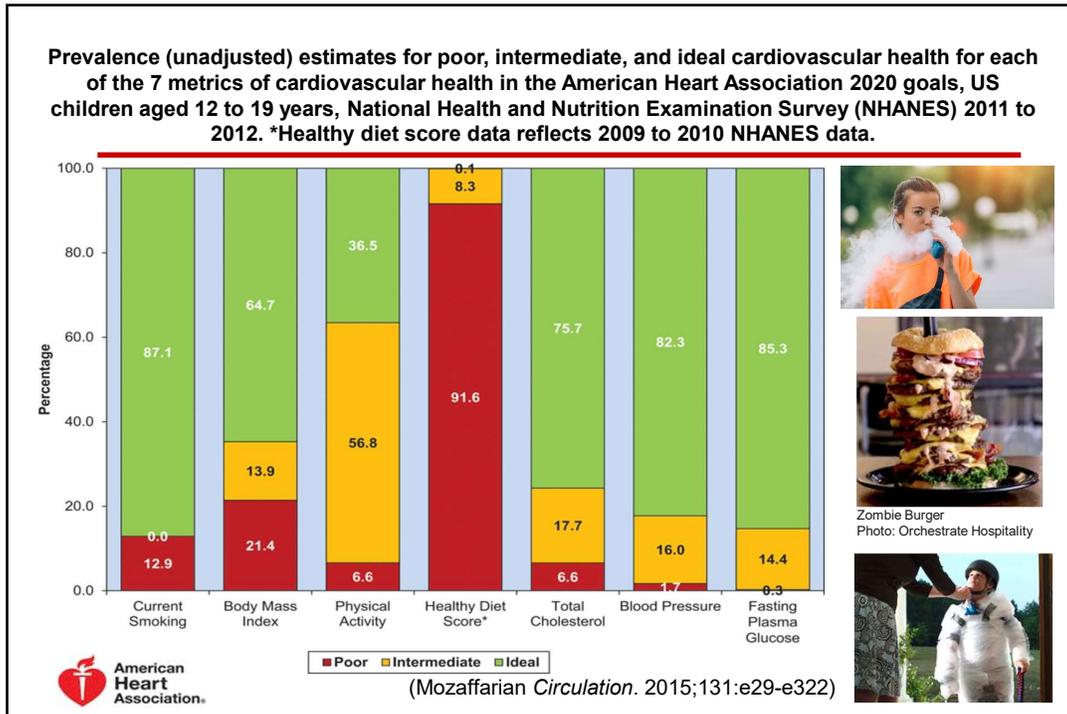


* Age-adjusted rates are based on the 2000 U.S. Census Bureau standard population.



(CDC MMWR, *QuickStats*. 2023;72(40):1099)

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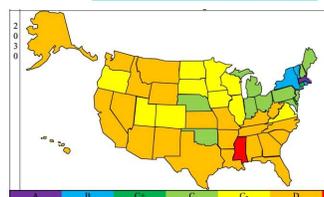
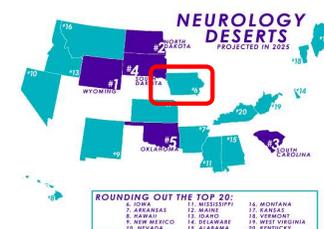
Future Access to Care Can't Always Count on Local Expertise

- National demand for neurologists to increase from 18,180 in 2012 (11% shortfall) to 21,440 by 2025 (19% shortfall)

Publication | Article | February 17, 2022
NeurologyLive
February 2022 | Volume5 | Issue 1

The "Grave Threat" Posed by the Shortage of Neurologists

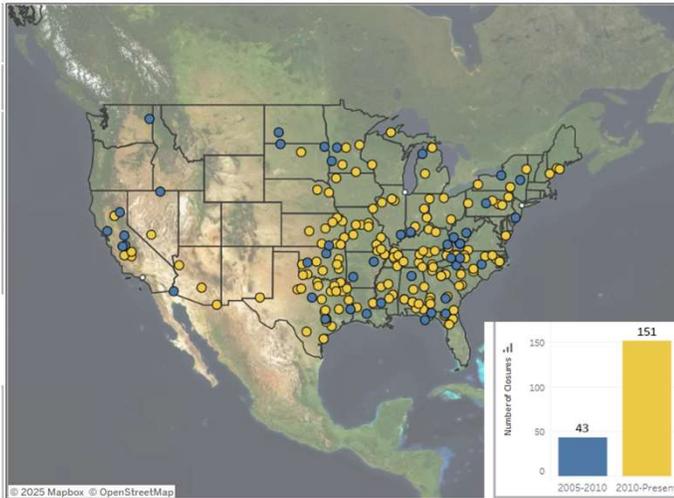
- Shortage of MDs in general, especially in rural areas



(Dall, Supply and Demand Analysis of the Current and Future US Neurology Workforce. *Neurology*. 2013:470–478)

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Future Access to Care Pressures on Rural Hospitals



Credit: Hyun Namkoong

(UNC Shepp Center)

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Future Access to Care Pressures on All EMS, Especially Rural Resources

A lack of EMTs in Iowa leads to less stable care for rural residents

Iowa Public Radio | By Kendall Crawford
Published April 6, 2022 at 5:23 PM CDT

HOME / NEWS / HEALTH CARE AND MEDICINE

'Broken system': Iowa's rural ambulance services strained

In some parts of Iowa, 911 callers can't be assured an ambulance will arrive

Recruitment and Retention

Plan to cut EMS positions, hire FFs causes debate among Iowa officials

Sioux City Mayor Bob Scott opposes to going to a firefighter-based EMS model

January 24, 2024 10:20 AM

Why you can trust The Gazette

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Science Translation: From Bench to Bedside

Establish Best Science



Determine Best Practice



Implement for Your Region

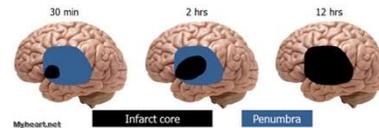
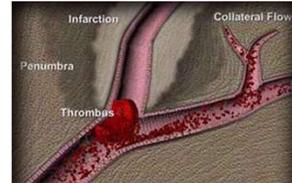
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Establish Best Science

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Lessons to Learned Over 20 Years

- Reperfusion critical
 - Minimize delay
 - Maximize penumbral salvageability
- Time to reperfusion
 - Predicts clinical outcomes
 - Significant tolerance-heterogeneity in populations
 - Drives system development
 - *The tissue clock is now cool*



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Time to Treatment STTC and HERMES Collaborations

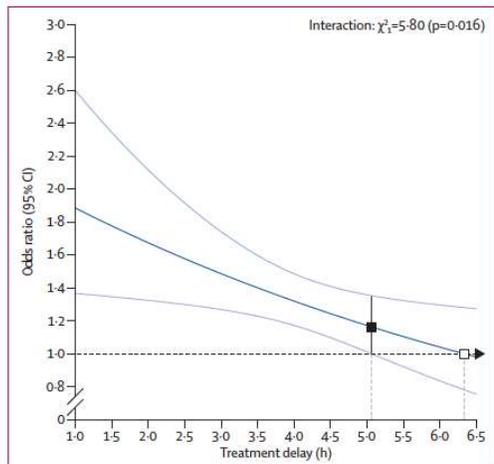
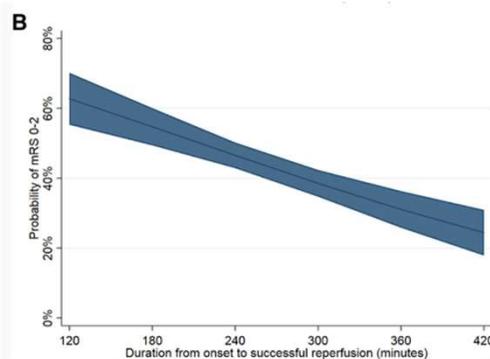


Figure 1: Effect of timing of alteplase treatment on good stroke outcome (mRS 0-1)



(Mulder. *Circulation*. 2018;138:232-240)
(Saver. *JAMA*. 2016;316(12):1279-1288)

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Impact of Interventions

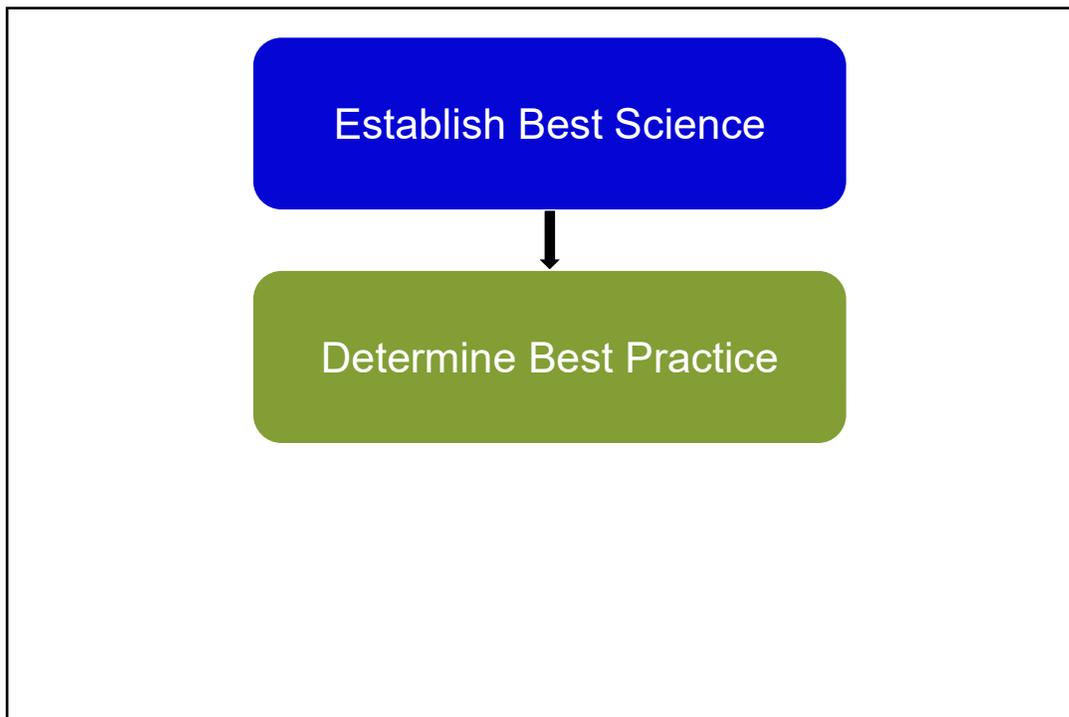
| Intervention | NNT | Outcome |
|--------------------------|---------|--|
| Fibrinolysis (alteplase) | | |
| 0 – 90 mins | 3 – 5 | mRS 0,1 |
| 90 – 180 mins | 4 – 9 | (NINDS 8 for mRS 0,1) |
| 180 – 270 mins | 8 – 14 | (ECASS III 14 for mRS 0,1) |
| Mechanical thrombectomy | 2 – 4 | Improved disability |
| | 3 – 4 | Functional independence (mRS 0,1) |
| Stroke unit care | 10 – 25 | Functional independence |
| | 50 | Life saved |
| STEMI – Thrombolytics | 43 | Life saved if within 6 hrs; 200 from 12-24 hrs |

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So, If Time Matters for the Brain

- Focus on what matters, *timely*:
 - Stroke recognition and action
 - EMS activation and transport
 - Initial reperfusion strategies
 - Initiation of secondary prevention strategies
 - Rehabilitation evaluation
 - Prevention of complications
 - Patient and family involvement

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Stroke Systems of Care

Why Should We Bother?

“A fully functional stroke system of care that reduces stroke-related deaths by just 2%-3% annually would translate to 20,000 fewer deaths in the US alone and 400,000 world-wide”

“As a result, post stroke disability would be reduced, and improve quality of life, increase efficiency use of healthcare resources, and reduce financial burden on patients and families, third party payers and governments”

(Higashida. *Stroke*. 2013; 44:2961-2984)

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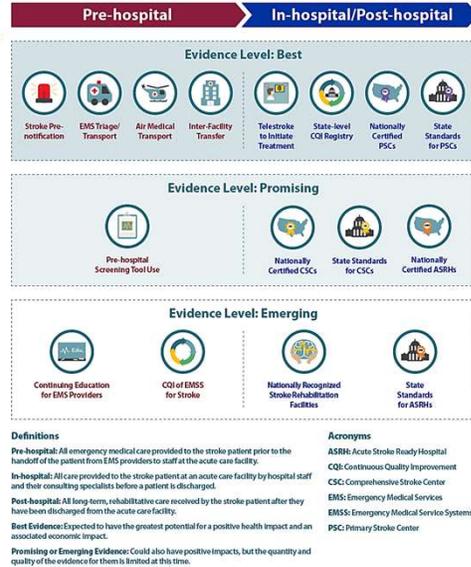
CDC

- A policy evidence assessment report of state policy interventions based typically on SAC addressed in at least one state law.
- Case studies underway

Centers for Disease Control and Prevention. Division for Heart Disease and Stroke Prevention. What is the Evidence for Existing State Laws to Enhance Pre-hospital Stroke Care? Atlanta, GA: Centers for Disease Control and Prevention; 2017.

Stroke Systems of Care: State Policy Interventions

A summary of policy interventions in stroke systems of care by evidence level, based on findings of the Centers for Disease Control and Prevention (CDC) Division for Heart Disease and Stroke Prevention (DHSDSP) pre-hospital and in-hospital/post-hospital Policy Evidence Assessment Reports.



Best Practice Based on Science Guidelines are Just That

- Guidelines tend to be lagging indicators of SOC but often define SOC.
- Know your local practices which may have “evolved” since the last publication.

AHA/ASA Guideline

2018 Guidelines for the Early Management of Patients With Acute Ischemic Stroke

A Guideline for Healthcare Professionals From the American Heart Association/American Stroke Association

Reviewed for evidence-based integrity and endorsed by the American Association of Neurological Surgeons and Congress of Neurological Surgeons

Endorsed by the Society for Academic Emergency Medicine and Neurocritical Care Society

The American Academy of Neurology affirms the value of this guideline as an educational tool for neurologists.

William J. Powers, MD, FAHA, Chair; Alejandro A. Rabinstein, MD, FAHA, Vice Chair; Teri Ackerson, BSN, RN; Opoola M. Adesoye, MD, MS, FAHA; Nicholas C. Bambakidis, MD, FAHA; Kyra Becker, MD, FAHA; Jose Biller, MD, FAHA; Michael Brown, MD, MSc; Bart M. Demarcchali, MD, MSc, FAHA; Brian Hoh, MD, FAHA; Edward C. Jauch, MD, MS, FAHA; Chelsea S. Kidwell, MD, FAHA; Thabele M. Leslie-Mazwi, MD; Bruce Ovbiagele, MD, MSc, MAS, MBA, FAHA; Phillip A. Scott, MD, MBA, FAHA; Kevin N. Sheth, MD, FAHA; Andrew M. Southernland, MD, MSc; Deborah V. Summers, MSN, RN, FAHA; David L. Tirschwell, MD, MSc, FAHA; on behalf of the American Heart Association Stroke Council

AHA/ASA Guideline

Guidelines for the Early Management of Patients With Acute Ischemic Stroke: 2019 Update to the 2018 Guidelines for the Early Management of Acute Ischemic Stroke

A Guideline for Healthcare Professionals From the American Heart Association/American Stroke Association

Endorsed by the Society for Academic Emergency Medicine and The Neurocritical Care Society

(Powers, *Stroke*. 2019;50)

Stroke Chain of Survival

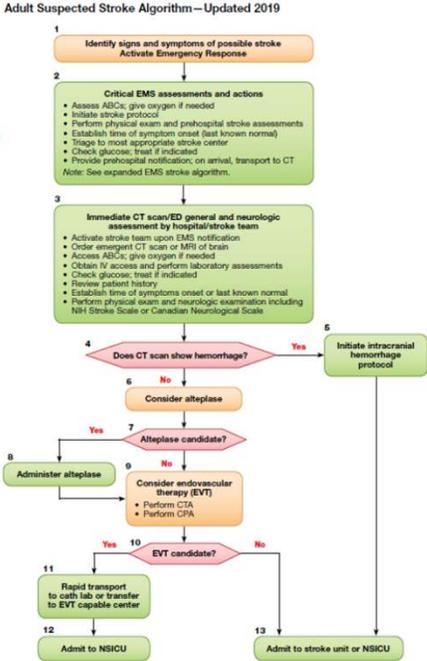


- Detection: Early recognition
- Dispatch: Early EMS activation
- Delivery: Transport & management
- Door: ED triage
- Data: ED evaluation & management
- Decision: Neurology input, therapy selection
- Drug/Device: Thrombolytic & future agents
- Disposition: Admission or transfer

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Stroke Pathway

- Incorporate
 - Target Stroke I, II, III
 - Mission Lifeline: Stroke
 - 2018 Guidelines
 - 2019 SSOC
 - 2020 ACLS
 - 2021 Consensus Statement



© 2019 American Heart Association

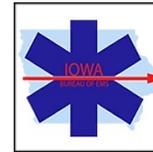
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Dispatch: 911
 Delivery: Transport & Management
 Door: Triage

- 911 dispatch / EMD for stroke
- EMS prehospital interventions
 - Neurologic evaluation
 - Stroke screens and scores
 - Time of onset / LKNW
 - Glucose
 - Early prehospital notification
 - Means of transport (air medical?)
- Triage to *appropriate* stroke center by local protocol

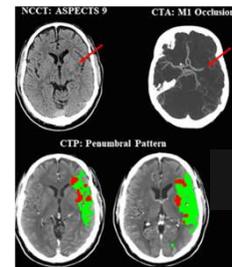
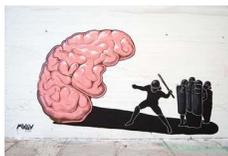


Figure 51. Yearly Trends in the Mode of Arrival
 Abbreviations: EMS=Emergency Medical Services, PV=private vehicle



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Door: Emergent Triage
 Data: Emergent Evaluation



(Wannamaker, *Stroke*. 2018;49(6))

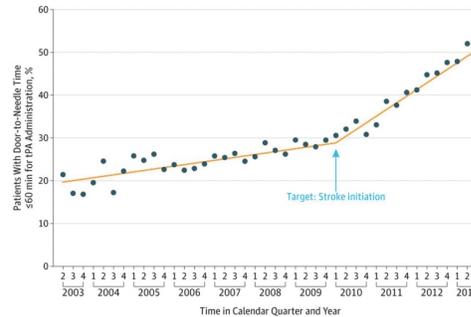
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The Process and Practice



• ED Interventions proven to work

- EMS prehospital notification
- Stroke tools and tool kits
- Rapid triage protocol and stroke team notification
- Single call activation system
- Direct transfer to CT scanner
- Rapid CT and interpretation
- Rapid laboratory testing / POC
- Mix rtPA ahead of time
- Rapid access & rtPA initiation
- Team-based approach
- Prompt data feedback

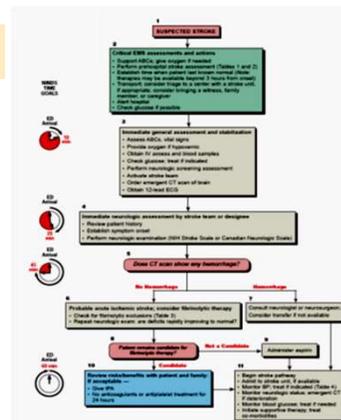


(Fonarow, JAMA. 2014;311:1632-1640)

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NINDS and ACLS Recommendations

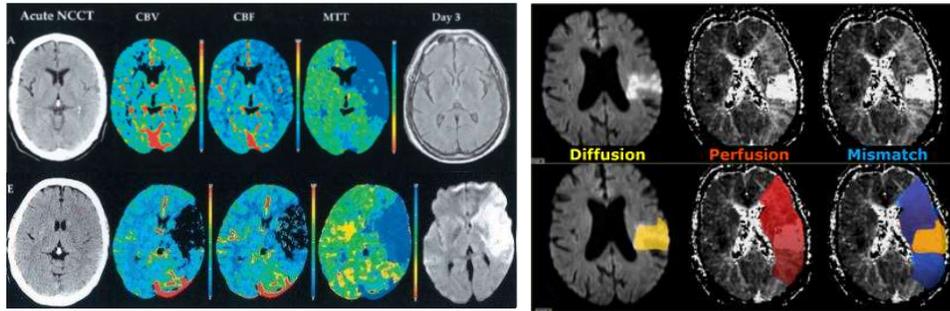
| Time Goal | 2010 | 2020 |
|---------------------|---------------------|------|
| Door to MD | 10 → 0 | 0 |
| Door to Stroke Team | 15 → 0 | 0 |
| Door to CT | 25 → 0 | 0 |
| Door to Drug | 60 → 45 | 45 |
| Door to Device | | 60 |
| Door in Door out | | 60 |
| Door to Admission | 180 → 90 | 90 |



(Jauch, ACLS Stroke 2010)
(NINDS National Symposium on Acute Stroke, 2003)

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Imaging Selection for Reperfusion



A \uparrow CBV \uparrow MTT with recanalization \rightarrow small stroke
E \downarrow CBV \uparrow MTT \rightarrow big stroke

(Majda Thurnher, Medical University of Vienna)
(Parsons *Neurology* 2007;68:730-736)

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Decision: Team Approach
Drug: Drug, Device, Other



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Recanalization Strategies

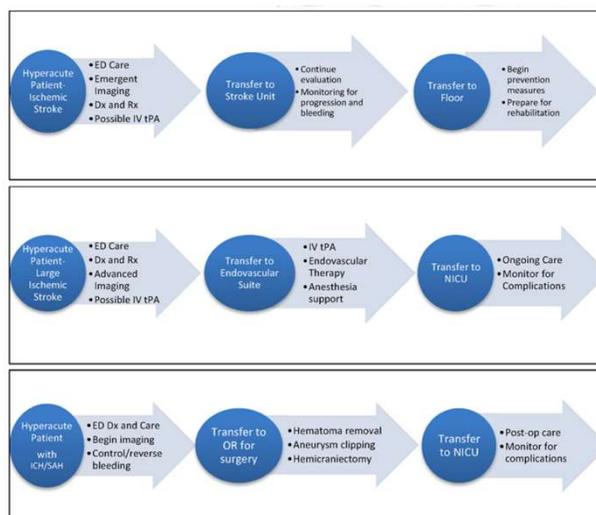
- FDA cleared/reviewed interventions:
 - IV alteplase (0-3 hrs) Approved 1996
 - Thrombectomy devices Cleared for clot removal 2004
 - IV alteplase (3-4.5 hrs) Request denied 2012
 - Second generation EVT New guidelines in 2015, 2019
 - IV tenecteplase (0-3 hrs) FDA approved 2025

| Time Window | 0-3 hrs | 3-4.5 hrs | 4.5-6 hrs | 6-24 hrs / Wakeup |
|---------------------|--|--|---|--|
| Therapeutic Options | <ul style="list-style-type: none"> • Drug • Device | <ul style="list-style-type: none"> • Drug • Device | <ul style="list-style-type: none"> • Drug* • Device (“LVO”) | <ul style="list-style-type: none"> • Drug* • Device* |

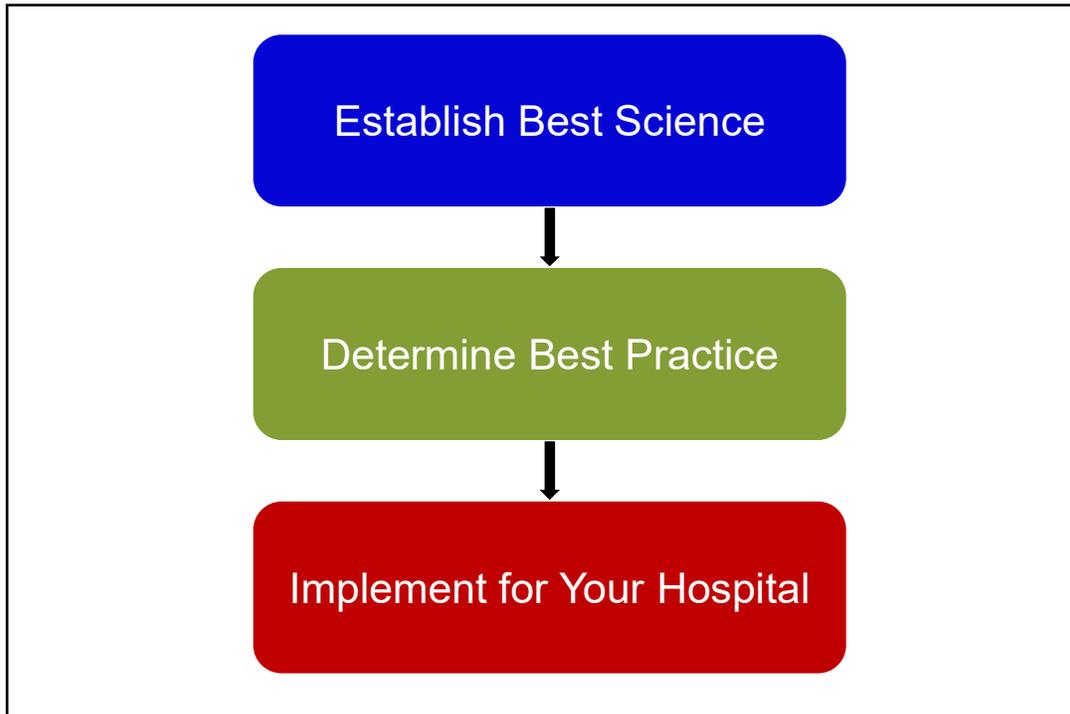
* With “penumbral” selection

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Disposition (Care Transition)



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Stroke Care in 2025

- It is simple
 - Build an *expert team*, not a team of experts
- How to perform locally?
 - Do it based on data
 - Do it fast but safely
 - Do it as a team
 - Drive change through QI
 - Again share credit and publicize!



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What the System Needs From You

As an individual and a system:

- Availability
- Affability
- Ability
- Affordability
- Accountability

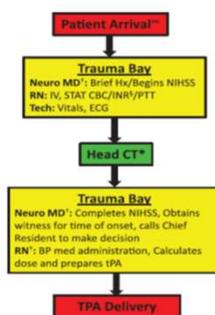


(photo by W. Eugene Smith)

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Learn From Industry – Toyota Value Stream Analysis

A Pre-VSA Acute Stroke Protocol



B Post-VSA Acute Stroke Protocol

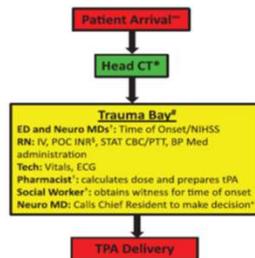


Table 2. Protocol Metrics and Outcomes Pre- and Post-VSA

| | Pre-VSA January 1, 2009, to February 28, 2011 (N=132) | Post-VSA March 1, 2011, to March 1, 2012 (N=87) | P Value |
|-----------------------------------|--|--|---------|
| Door-to-needle time, min* | 60 [46–73] | 39 [28–56] | <0.0001 |
| Percent patients with DNT ≤60 min | 52% | 78% | <0.0001 |
| Onset-to-needle time, min* | 131 [105–165] | 111 [80–158] | 0.016 |
| Door-to-CT time, †, min* | 16 [10–22] | 1 [0–4] | <0.0001 |
| Door-to-CBC time, † min* | 22 [16–29] | 24 [17–34] | 0.13 |
| Door-to-PTT time, † min* | 34 [29–42] | 40 [31–47] | 0.14 |
| Symptomatic ICH | 3.0% | 3.4% | 1.0 |
| Favorable discharge location† | 76% | 83% | 0.24 |
| 90-d mRS 0 to 2§ | 49% | 43% | 0.34 |
| Length of hospital stay, d* | 4 [3–7] | 3 [2–6] | 0.056 |
| Stroke mimic | 6.8% | 11.5% | 0.33 |

(Ford Stroke. 2012;43:3395-3398)

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Target: Stroke - Strategies



- National QI to increase rates of DTN < 60 mins
 - 1030 GWTG-Stroke Hospitals
 - Pre 2003-2009 / Post 2010-2013
- Interventions

| | |
|--|--------------------------------|
| EMS prehospital notification | Rapid laboratory testing / POC |
| Stroke tools and tool kits | Mix alteplase ahead of time |
| Rapid triage protocol and stroke team notification | Rapid access & rtPA initiation |
| Single call activation system | Team-based approach |
| Direct transfer to CT scanner | Prompt data feedback |
| Rapid CT and interpretation | |

(Fonarow, JAMA. 2014;311:1632-1640)

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Target: Stroke



| | Study Period | | Adjusted Odds Ratio (95% CI) | P Value |
|---|------------------------------|-------------------------------|------------------------------|---------|
| | Preintervention (n = 27 319) | Postintervention (n = 43 850) | | |
| tPA DTN time, median (IQR), min | 77 (60-98) | 67 (51-87) | | < .001 |
| tPA DTN time ≤ 60 min, % (95% CI) | 26.5 (26.0-27.1) | 41.3 (40.8-41.7) | | < .001 |
| End of each period | 29.6 (27.8-31.5) | 53.3 (51.5-55.2) | | < .001 |
| Improvement in tPA DTN time ≤ 60 min, % per year (95% CI) | 1.36 (1.04-1.67) | 6.20 (5.58-6.78) | | < .001 |
| In-hospital all-cause mortality, % | 9.93 | 8.25 | 0.89 (0.83-0.94) | < .001 |
| Discharge to home, % | 37.6 | 42.7 | 1.14 (1.09-1.19) | < .001 |
| Independent ambulatory status, % | 42.2 | 45.4 | 1.03 (0.97-1.10) | .31 |
| Symptomatic intracranial hemorrhage within 36 h, % | 5.68 | 4.68 | 0.83 (0.76-0.91) | < .001 |

(Fonarow, JAMA. 2014;311:1632-1640)

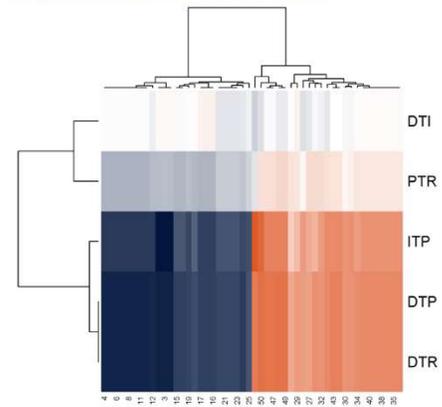
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Look for System Best Practices

Hospital-bAsed Protocol to Standardize ThrombEctomy (HASTE)

| Number | MT Protocol Component |
|--------|--|
| 1 | Are blood labs run?: No, Never |
| 2 | What intra-arterial lytics are used at your facility for mechanical thrombectomy? Please select all that apply.: Tenecteplase (TNK) |
| 3 | Are there any clinical care components related to mechanical thrombectomy that were altered due to COVID-19 in 2020 that continued in 2021 and are projected to continue beyond the pandemic?: Yes |
| 4 | What prompt or activity is required for the Neurointerventional Physician to be called on-site during normal business hours?: Part of General Stroke Alert |
| 5 | What prompt or activity is triggered for the Neurointerventional Physician to be called on-site during off-hours?: Part of General Stroke Alert |
| 6 | What prompt or activity is triggered for the Neurointerventional Physician to be called on-site during weekends?: Neurointerventional Physician Already On-Site |
| 7 | What roles are included in the responding stroke team during normal hours? (select all that apply): Research Tech |
| 8 | What brand(s) of retriever are available at your facility? Select all that apply.: Sironovus |
| 9 | How many dedicated NI rooms are available to receive patients for stroke assessment at your facility?: 5 |
| 10 | When are intra-arterial thrombolytics prepared?: Prior to Procedure (pre-ordered) Only if Indicated |
| 11 | Do you insert a Foley catheter prior to the procedure if there is not one already in place?: No, Never |
| 12 | If Tenecteplase is used by your facility, how is it administered? (select all that apply): Both (sequential) in same patient |
| 13 | What is the composition of the stroke kit?: Drapes |
| 14 | What is the next step after encode/intake? (select all that apply): Code Stroke Activated |
| 15 | How does the neurointerventional physician communicate the treatment plan to the stroke team based on imaging studies?: In person |
| 16 | What is included in the initial assessment? (select all that apply): Creatinine |
| 17 | Who on the clinical team is involved in the support of potential stroke patient cases during off-hours while in the ED (in addition to ED staff)?: Neuro-Dedicated Personnel |
| 18 | Who on the clinical team is involved in the support of potential stroke patient cases during weekend hours while in the ED (in addition to ED staff)?: Neuro-Dedicated Personnel |
| 19 | Do you currently use cardiac monitoring during imaging?: Yes |
| 20 | In general, what criteria are used for activating the Code Stroke or stroke team? (select all that apply): FMS Positive Screen |

Figure 3. Heatmap for Door-to-Reperfusion Top 50 Protocol Component Winners and Losers Across all Endpoints for Direct Admit Patients



Door to Imaging (DTI), Puncture to Reperfusion (DTR), Imaging to Puncture (ITP), Door to Puncture (DTP), and Door to Reperfusion (DTR). Blue, reduced/improved time vs. Orange, increased/worse time

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Who to Transfer?

- It depends on
 - The patient / family
 - Acute issues (stroke severity)
 - Comorbidities
 - The geographic location
 - The referring hospital’s capabilities (imaging, resources)
 - The receiving hospital’s capabilities
 - Hopefully by a well articulated existing protocol



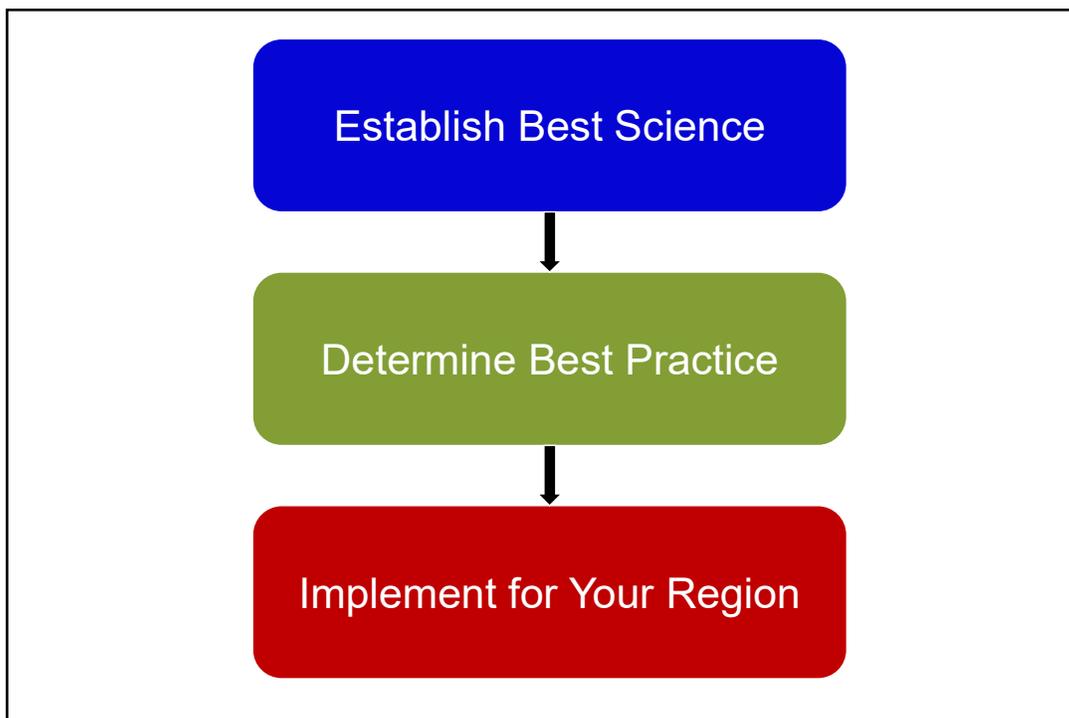
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Optimizing Processes for Transfer

- The nuts and bolts - plan ahead!
 - Know who, how, and when
 - Train on post-alteplase protocol
 - BP, HT, angioedema
 - Follow the neuro exam
 - Ensure communication en route
 - Track Door-in Door-out
 - Like EMS, *provide feedback*



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What is a System of Care?

- A system of care is an organized, coordinated effort in a defined geographic area that delivers the full range of care to all patients and is integrated with the local public health system.
- The true value of a system of care is derived from the seamless transition between each phase of care, integrating existing resources to achieve improved patient outcomes. Success of a system of care is largely determined by the degree to which it is supported by public policy.

(<https://www.heart.org/en/professional/quality-improvement/mission-lifeline>)

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What is a System of Care?

- Optimal healthcare delivery requires
 - Structure (people, equipment, education, prospective registry data collection)
 - Process (policies, protocols, procedures)
 - System (programs, organizations)
 - Outcomes (patient safety, quality, satisfaction).

Taxonomy of Systems of Care: SPSO
Structure Process System Outcome



- An effective system of care comprises all of these elements—structure, process, system, and patient outcomes—in a framework of continuous quality improvement.

(Kronick. *Circulation*. 2015;132:S397-S413)

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Definitions

- Accreditation
 - 3rd party attestation of organizational performance standards and quality
- Certification
 - 3rd party attestation of disease specific capabilities and performance
- Designation
 - System/governmental recognition of destination facilities by disease
- Legislation
 - Law which has been promulgated by a legislature or other governing body

Approved Medicare Accreditation Programs by AO
FY 2016

| AO | Hospital | Psych Hospital | CAH | HHA | Hospice | ASC | OPT | RHC | Total |
|--------------|----------|----------------|----------|----------|----------|----------|----------|----------|-----------|
| AAAASF | | | | | | X | X | X | 3 |
| AAAHC | | | | | | X | | | 1 |
| ACHC | | | | X | X | | | | 2 |
| AOA/HFAP | X | | X | | | X | | | 3 |
| CHAP | | | | X | X | | | | 2 |
| CHQ | X | | | | | | | | 1 |
| DNV GL | X | | X | | | | | | 2 |
| IMQ | | | | | | X | | | 1 |
| TCT | | | | | | | | X | 1 |
| TJC | X | X | X | X | X | X | | | 6 |
| Total | 4 | 1 | 3 | 3 | 3 | 5 | 1 | 2 | 22 |

GENERAL ASSEMBLY OF NORTH CAROLINA
SESSION 2021

S SENATE BILL 683 1

Short Title: Prehospital Stroke Protocols/EMS Personnel. (Public)

Sponsors: Senator Perry (Primary Sponsor).

Referred to: Rules and Operations of the Senate

April 8, 2021

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Establish Regional Capabilities Stroke Center Certifications

Table 1. Levels and Capabilities of Hospital Stroke Certifications

| Characteristics | ASRH | PSC | TSC | CSC |
|--|-----------------|-----------------------|-----------------------|-----------------|
| Location | Typically rural | Often urban/sub-urban | Often urban/sub-urban | Typically urban |
| Stroke team accessible/available 24/7 | Yes | Yes | Yes | Yes |
| Noncontrast CT available 24/7 | Yes | Yes | Yes | Yes |
| Advanced imaging available 24/7 (eg, CTA/CTP/MRI/MRA/MRP) | No | Possibly | Yes | Yes |
| Intravenous thrombolysis capable 24/7 | Yes | Yes | Yes | Yes |
| Thrombectomy capable 24/7 | No | Possibly | Yes | Yes |
| Diagnose stroke etiology and manage poststroke complications | Unlikely | Yes, routine | Yes, complex | Yes, complex |
| Admit hemorrhagic stroke | No | Possibly | Possibly | Yes |
| Clip/coil ruptured intracranial aneurysms | No | Unlikely | Possibly | Yes |
| Dedicated stroke unit | No | Yes | Yes | Yes |
| Neurocritical care unit and expertise | No | Possibly | Possibly* | Yes |
| Clinical stroke research performed | Unlikely | Possibly | Possibly | Yes |

Source: American Heart Association, Inc.⁵ ASRH indicates acute stroke-ready hospital; CSC, comprehensive stroke center; CT, computed tomography; CTA, computed tomography angiography; CTP, computed tomography perfusion; MRA, magnetic resonance angiography; MRI, magnetic resonance imaging; MRP, magnetic resonance perfusion; PSC, primary stroke center; and TSC, thrombectomy-capable stroke center.

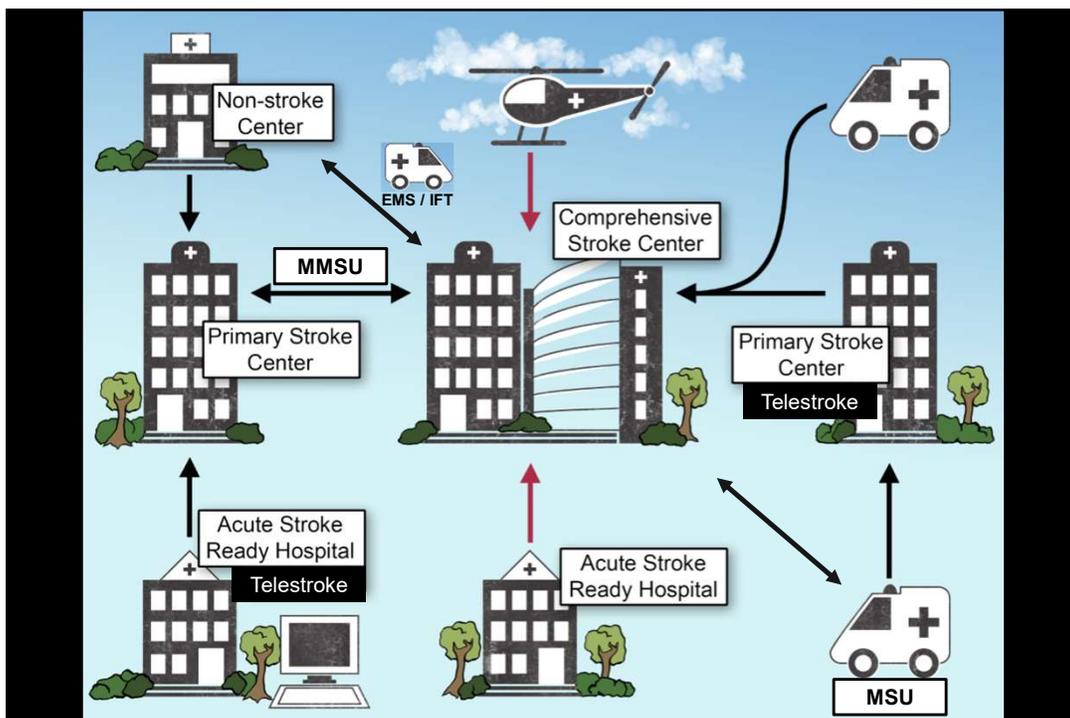
*Access to neurocritical care expertise required and may be provided by telemedicine.

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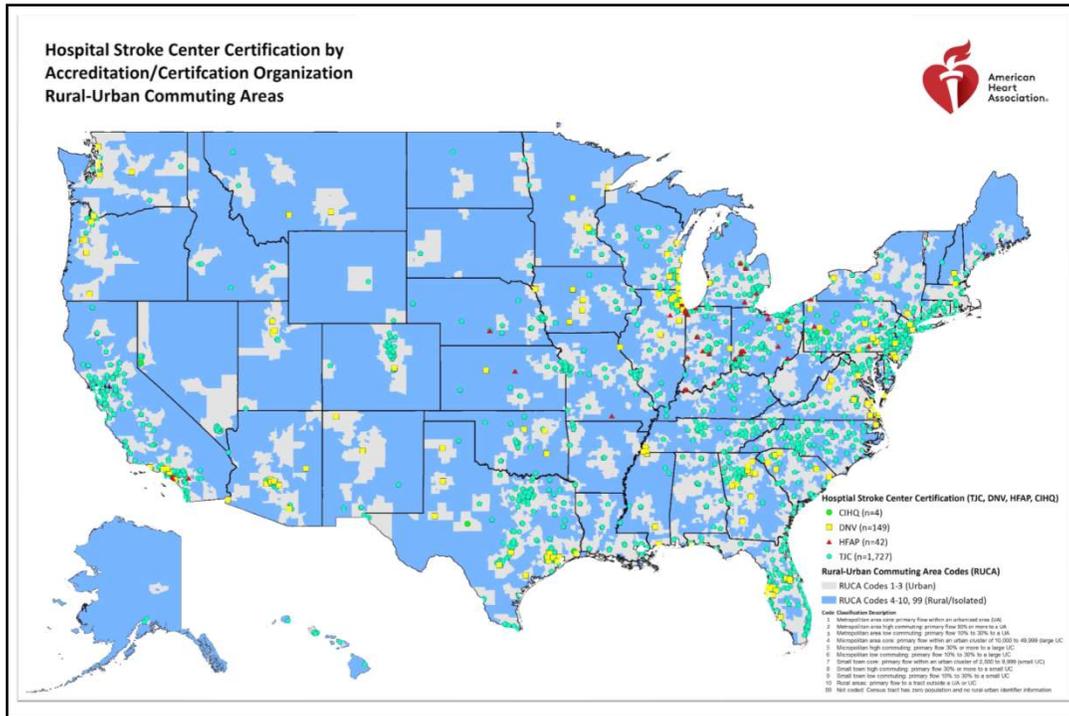
New York Harmonize Criteria to Avoid Race to Bottom

The screenshot shows the New York State Department of Health website. At the top, there is a navigation bar with links for Services, News, Government, and Local. Below this is a purple header for the Department of Health with sub-links for Individuals/Families, Providers/Professionals, Health Facilities, and Search. The main content area is titled "New York State Stroke Designation Program" and includes a sub-heading "Stroke Designation Program - Adopted March 2019". A sidebar on the left lists "Stroke", "Stroke Designation Program", "Coverdell Stroke Program", and "Stroke Home". The main text explains that on March 20, 2019, a new regulation at 10 NYCRR 405.34 was adopted to allow the New York State Designation Program to transition to a three-tiered stroke system of care. The goal is to recognize and treat stroke patients as quickly as possible at the right place. It lists two types of designated hospitals: 1. Primary Stroke Centers, capable of treating acute ischemic stroke with IV t-PA and comprehensive supportive care; and 2. Thrombectomy Capable Stroke Centers, capable of treating large vessel occlusions with intracranial endovascular intervention.

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SPECIAL REPORT

Recommendations for Regional Stroke Destination Plans in Rural, Suburban, and Urban Communities From the Prehospital Stroke System of Care Consensus Conference

A Consensus Statement From the American Academy of Neurology, American Heart Association/American Stroke Association, American Society of Neuroradiology, National Association of EMS Physicians, National Association of State EMS Officials, Society of NeuroInterventional Surgery, and Society of Vascular and Interventional Neurology; Endorsed by the Neurocritical Care Society

Edward C. Jauch, MD; Lee H. Schwamm, MD; Peter D. Panagos, MD; Jolene Barbazzani, RN; Robert Dickson, MD; Robert Dunne, MD; Jenevra Foley, MSL, RHIA, CCP; Justin F. Fraser, MD; Geoffrey Lassers, MD, AAS; Christian Martin-Gill, MD; Suzanne O'Brien, MSN, BSN, RN; Mark Pinchak, MS; Shyam Prabhakaran, MD; Christopher T. Richards, MD; Peter Taillac, MD; Albert W. Tsai, PhD; Anil Yallapragada, MD; on behalf of the Prehospital Stroke System of Care Consensus Conference

[Recommendations for Regional Stroke Destination Plans in Rural, Suburban, and Urban Communities From the Prehospital Stroke System of Care Consensus Conference: A Consensus Statement From the American Academy of Neurology, American Heart Association/American Stroke Association, American Society of Neuroradiology, National Association of EMS Physicians, National Association of State EMS Officials, Society of NeuroInterventional Surgery, and Society of Vascular and Interventional Neurology; Endorsed by the Neurocritical Care Society | Stroke \(ahajournals.org\)](#)

(Jauch, *Stroke*. 2021. Online)

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The Challenge

- Goal: right place for the right patient the first time
 - Not every patient needs a CSC/TSC nor are they always available
 - CSC for SAH, ICH, severe AIS
 - “TSC” for regions without CSC
 - PSC for AIS stroke/stroke unit care
 - ASRH for AIS and timely transfer
 - Ensuring appropriate interactions and feedback between system members to benefit our patients

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How Do You Start?

Build a Team of Engaged/Empowered Stakeholders

- Departments of Health
- Hospitals / healthcare settings
- EMS / AMT services
- Physicians / groups
- Proximate state partners
- Patient advocacy groups
- Legislative representatives?



Iowa Stroke Task Force



Iowa Mission:
Lifeline® Stroke
Participate in the Mission!

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Stroke

Volume 50, Issue 7, July 2019, Pages e187-e210
<https://doi.org/10.1161/STR.000000000000173>



ASA POLICY STATEMENT

Recommendations for the Establishment of Stroke Systems of Care: A 2019 Update

A Policy Statement From the American Stroke Association

Opeolu Adeoye, MD, MS, FAHA, Chair, Karin V. Nyström, RN, MSN, FAHA, Dileep R. Yavagal, MD, Jean Luciano, CRNP, Raul G. Nogueira, MD, Richard D. Zorowitz, MD, Alexander A. Khalessi, MD, MS, FAHA, Cheryl Bushnell, MD, MHS, FAHA, William G. Barsan, MD, Peter Panagos, MD, Mark J. Alberts, MD, FAHA, A. Colby Tiner, MA, Lee H. Schwamm, MD, FAHA, and Edward C. Jauch, MD, MS, FAHA

(Adeoye, *Stroke*. 2019; 50:7)

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Build a Plan and Measure

- Design after engagement and consensus
- Start modest
 - Look for low-hanging fruit
 - Look to prior success (STEMI)
 - Publicize and share credit widely
- Collect *and* publish data!
- Advocate for resources
- Wash, rinse, repeat

1 DEPARTMENT OF HEALTH AND HUMAN SERVICES — PUBLIC HEALTH, 115-191

115.191 Stroke care — continuous quality improvement.
1. A nationally certified comprehensive stroke center or a nationally certified primary stroke center operating in the state shall report to the statewide stroke database data consistent with nationally recognized guidelines on the treatment of individuals with confirmed cases of stroke within the state. If a nationally certified comprehensive stroke center or nationally certified primary stroke center does not comply with this subsection by reporting data consistent with nationally recognized guidelines, the department may require a review of the certification of the comprehensive stroke center or the primary stroke center by the certifying entity.
2. The department, in partnership with the university of Iowa college of public health, department of epidemiology, shall do all of the following:
a. Maintain or utilize a statewide stroke database that compiles information and statistics on stroke care which aligns with nationally recognized stroke consensus metrics.
b. Utilize the get with the guidelines stroke data set platform or a data tool with equivalent data measures and with confidentiality standards consistent with federal and state law and other health information and data collection, storage, and sharing requirements of the department.
c. Partner with national voluntary health organizations and stroke advocacy organizations that plan for achieving stroke care quality improvement to avoid duplication and redundancy.
d. Encourage nationally certified acute stroke ready hospitals and emergency medical services agencies to report data consistent with nationally recognized guidelines on the treatment of individuals with confirmed cases of stroke within the state.
2017 Acts, ch 26, § 11
Subsections of this Code may be amended or repealed by the department of health and human services and shall not require appropriation of additional funding. 2017 Acts, ch 26, § 12

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Created at the State Level Implemented in the Region

Stroke Death Rates by County of Residence, NC, 2012 - 2016

Stroke Certification (n=46)
NC Average: 43.1

Stroke Death Rates by County of Residence, NC, 2012 - 2016

Western Region Central Region Eastern Region

NC EMS Regions

Final DRAFT STROKE and LVO Stroke EMS Triage and Destination Plan Final DRAFT

Stroke Patient

- Signs and symptoms of an acute stroke identified on EMS Stroke Screen Assessment.
- Last Known Well (LKW)** Status is if Suspected Stroke Protocol

The Purpose of this plan:

- Use plan in conjunction with ICF 14 Suspected Stroke Protocol
- Rapidly identify acute stroke patients presenting to EMS system and minimize the time from stroke onset to definitive care
- Rapidly identify most appropriate facility destination in Region
- Provide quality EMS service and patient care to the EMS system's citizens
- Monitor performance/ improvement of the EMS system based on NC Stroke Performance measures

Stroke Screening Tool
Insert: Stroke Screen Tool here

LVO Suspected Score
Insert: Severity Score here

Stroke Screen/Severity Tool
Insert: Severity Tool here

Positive Stroke Screen Tool and/or Positive Stroke Screen/Stroke Severity Tool

Last Known Well > 24 Hours

YES → Transport to Destination A or B:
Insert: nearest facility or certified stroke center knowing patient/family preference

NO → LVO Suspected Score > 5

YES → Confirmed indications to Stroke/Stroke Reporting Checklist

YES → Last Known Well > 4.5 hours

NO → Transport to Destination A
Insert: May transport to Destination B, if transport time to Destination A is < 15 minutes

NO → Transport to Destination A
Insert: May transport to Destination B, if transport time will not exceed 15 minutes by family group

DESTINATION A
Rapid / Early Notification of receiving facility
Relocation of stroke team
Nearest Certified Stroke Center and/or patient/family preference

Insert:
Acute Stroke Ready Center
Primary Stroke Center Facility(s) Here
OR
Thrombectomy Capable Stroke Center
Comprehensive Stroke Center Facility(s) Here

DESTINATION B
Rapid / Early Notification of receiving facility
Relocation of stroke team
Thrombectomy Capable Stroke Center (TSC)
Comprehensive Stroke Center (CSC)

Insert:
Thrombectomy Capable Stroke Center
Comprehensive Stroke Center Facility(s) Here

Stroke EMS Triage and Destination Plan

Regional Stroke Centers Criteria Absolute Contradictions to Membership
Insert:

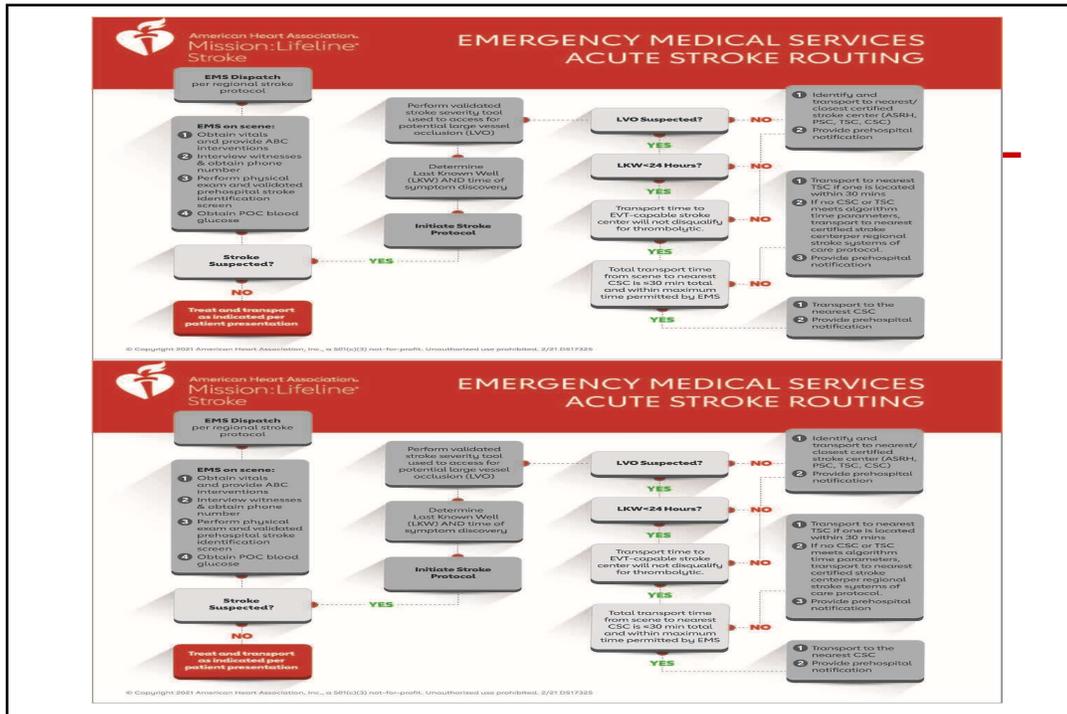
Insert: Name of Agency EMS System
This document has been developed by the Public Health Office of EMS

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So Where Does This Patient Go?



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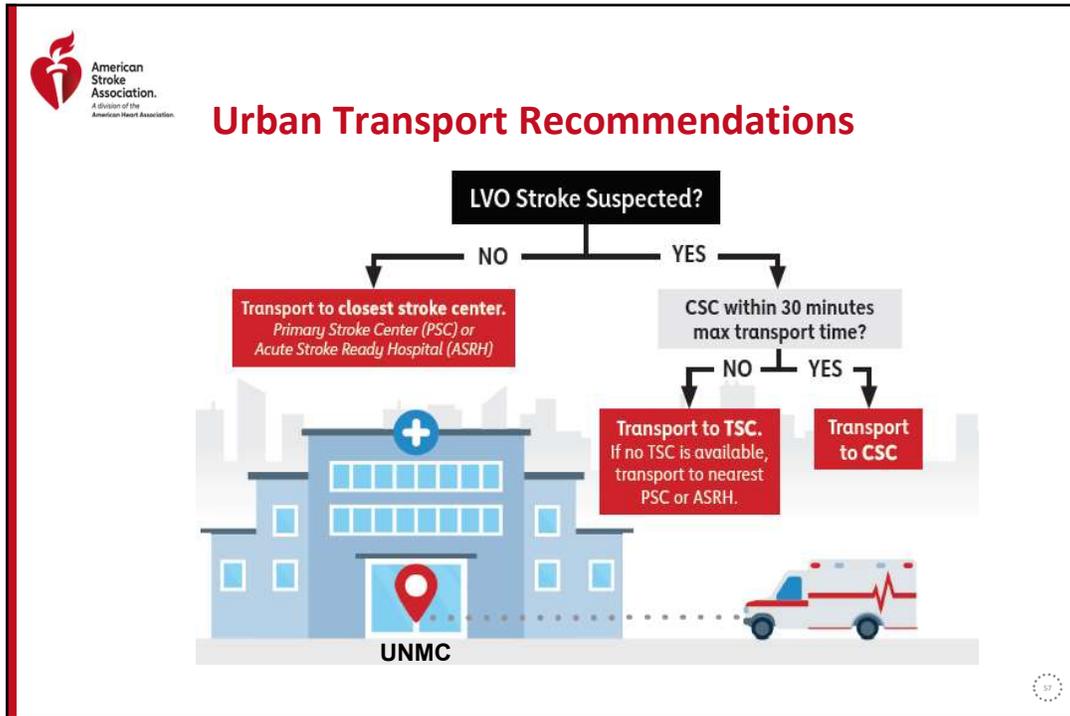
It Depends and It Matters

- EMS
 - Issue of training
 - Accuracy of LVO tools
 - Longer transports, especially for rural agencies, reduce services
- Hospitals
 - Receiving hospital over-crowding
 - Impedes local evolution to highest level possible

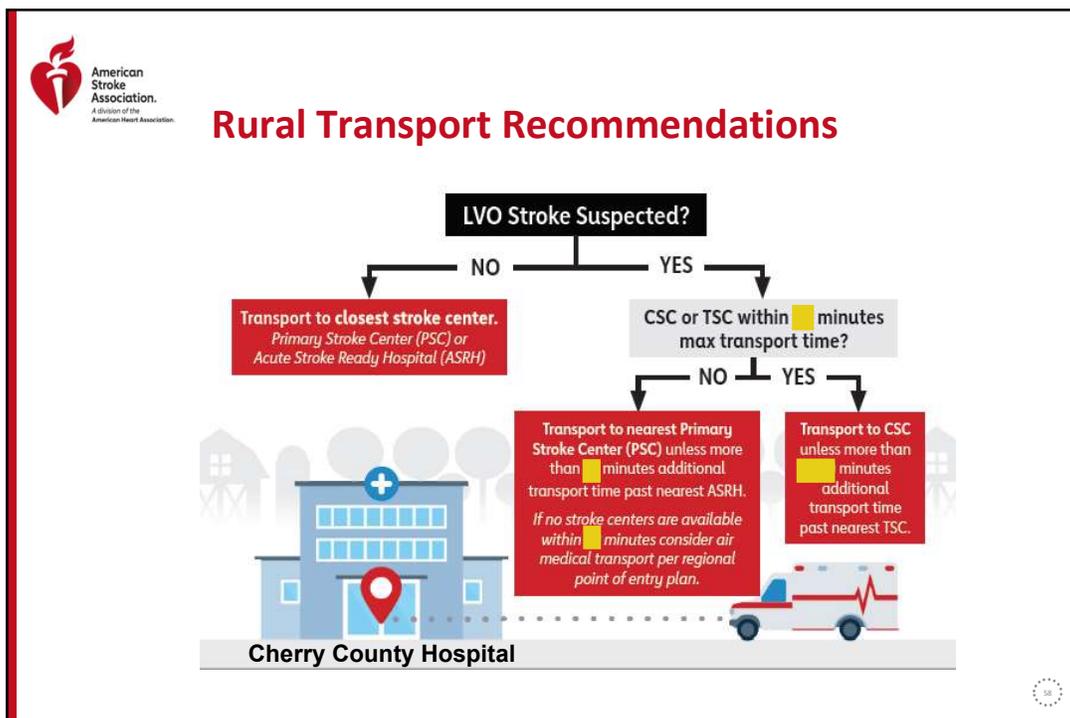
| Item | Instruction | Findings | Score |
|---------------------------|---|---|-------|
| Head Pain | Ask the patient to raise his/her hand "touch" | 0 - None (symptomatic assessment) 1 - Moderate to severe (symptomatic) | |
| Arm Motor Function | Extend the patient's arm 30 degrees if sitting or 45 degrees if supine | 0 - None (no motor weakness) 1 - Moderate (arm sagged less than 10 seconds) 2 - Severe (arm sagged to rest arm against body) | |
| Leg Motor Function | Extend the patient's leg 30 degrees if supine | 0 - None (no motor weakness) 1 - Moderate (leg sagged less than 10 seconds) 2 - Severe (leg sagged to rest leg against body) | |
| Head and Gaze Deviation | Observe eyes and eyelids. Observe in one side | 0 - None (no asymmetry in both sides when patient and/or eyelids deviate eye observed) 1 - Moderate (asymmetry in one side when observed) | |
| Speech | Ask the patient to follow two verbal orders "show your teeth" and "touch your lip" | 0 - Normal (patient can follow verbal orders) 1 - Moderate (patient can follow verbal orders) 2 - Severe (patient unable to follow verbal orders) | R |
| Apraxia - loss of ability | Ask the patient "What is this?" while pointing to one of the patient's arms or legs (no answer or wrong answer) | 0 - Normal (patient knows) 1 - Moderate (patient doesn't know or recognizes arm or leg but doesn't respond) 2 - Severe (patient doesn't know or recognizes arm and doesn't respond) | L |



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Specific Help for Our Rural Partners

AHA SCIENTIFIC STATEMENT

Identifying Best Practices for Improving the Evaluation and Management of Stroke in Rural Lower-Resourced Settings: A Scientific Statement From the American Heart Association

The American Academy of Neurology affirms the value of this statement as an educational tool for neurologists.

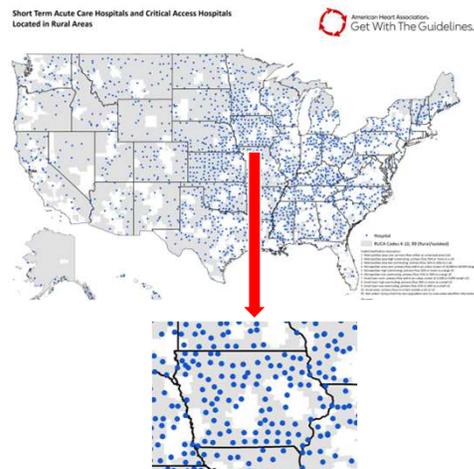
Kori S. Zachrisson, MD, MSc, Chair; Kaiz S. Asif, MD, Vice Chair; Sherita Chapman, MD; Karen E. Joynt Maddox, MD, MPH; Enrique C. Leira, MD, MS; Susan Maynard, DNP, MS; Christa O'Hana S. Nobleza, MD, MSCI; Charles R. Wira, MD; on behalf of the American Heart Association Emergency Neurovascular Care and Telestroke Committee of the Stroke Council; Council on Cardiovascular and Stroke Nursing; and Council on Cardiovascular Radiology and Intervention

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AHA Commitment to Rural Health

Rural Health Care Outcomes Accelerator

- Closing the urban / rural gap
 - GWTG for rural hospitals
 - Rural community network
 - Educational tool kits
 - Rural hospital awards program



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Delays to Hospital Arrival Target Areas of Vulnerability

- Opportunity for improvement
 - 50% still present > 2^o
 - At-risk populations
 - Women, older, Black
 - Higher SVI
 - Rural location
 - This was only for patients utilizing EMS

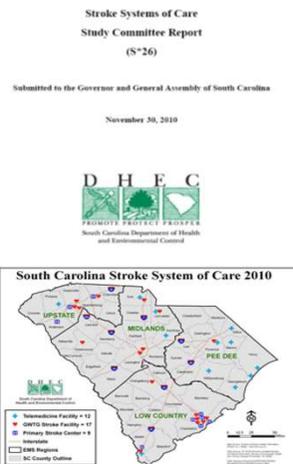


Des Moines
Peach < 3 hrs
Orange 3-6 hrs
Red > 6 hrs

<https://www.arcgis.com/apps/webappviewer/index.html?id=08f6e885c71b457f83cfc71013bcaa7>
(Dhand, *Stroke* 2024;55(6))

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An Example from South Carolina Stroke Systems of Care Act



State of South Carolina
Office of the Governor

July 21, 2011

Mr. Edward Jauch,
200 Ashley Avenue, MSC 300
Charleston, SC 29425

Dear Mr. Jauch,

Thank you for your correspondence regarding the vote of Senate Bill 588, the Stroke Prevention Act of 2010. I understand this bill contains a duplicate services already being provided by the state, and I believe the goal of this bill can be met in other governing programs.

The South Carolina Department of Health and Environmental Control (SCDH/DEH) already regulates health and wellness programs through our health and stroke prevention. The South Carolina Department of Health and Human Services (SCDHHS) already receives funding to develop and access care programs. Additionally, I directed SCDH/DEH to work on prevention and treatment of stroke because I believe that South Carolina must address the challenges posed by stroke and "vascular" diseases, but can do so using an additional act.

Again, thank you for your correspondence and do not hesitate to contact my office again if we may be of assistance in this or any other issue. God bless.

My wife,
[Signature]
NHR:cb



| | |
|---------------------------|-----------|
| Ratified | 6/08/2011 |
| Vetoed by the Governor | 6/14/2011 |
| Veto overridden by Senate | 6/21/2011 |
| Veto overridden by House | 6/21/2011 |
| Ed's happy dance | 6/22/2011 |

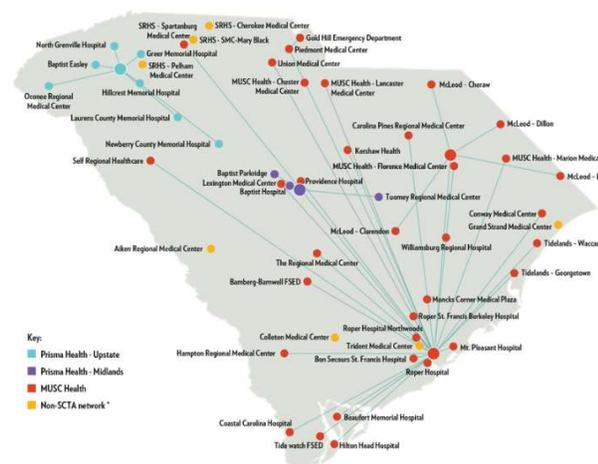
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An Example from South Carolina Stroke Systems of Care Act

- Victory was sweet but brief – bill defunded
- It took 5 years to finally get funding
 - New director of health took on stroke with a passion
 - Hired dedicated FTE in Dept of Health
 - Created SC Stroke Advisory Committee
 - All stakeholders
 - Create guidance for Director
 - Created triage algorithm
 - Funding for state-wide stroke registry of *all* hospitals

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SC Telestroke Alliance



Rough estimate

- \$120M over past decade
- \$18M recurring
- Original bolus \$12M

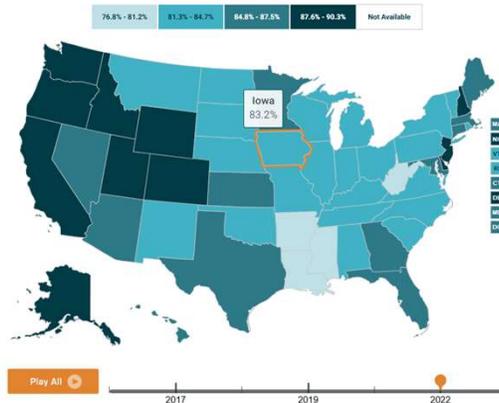
ROI

- Backbone for state
- Decrease in disability (stroke, preterm delivery, behavioral health, now COVID)
- EMS pilot
- 1000 alteplase recommendations / yr
- 2,000,000 interactions in 2020

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Access to Broadband

Ensure Access to Vulnerable Populations



SHADAC analysis of the American Community Survey (ACS) Public Use Microdata Sample

- In Iowa
 - 83.2% with disability
 - 92.1% without disability
- Practice settings
 - Telespecialists
 - TeleICU
 - Diagnostics
- Patient homes
 - Telehealth / Telemental health / Telepod use disorder
 - Telerehab
 - Remote monitoring
- Other environments
 - Prisons
 - Worksites

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Feedback

To Every Link in the Chain

- Never underestimate the critical role of feedback
 - Show how *“they”* contributed to the patient’s outcome
 - Do it quickly – it is a teachable moment,
 - Bring special patients back to the ED and invite EMS crew
 - Improve the system in real-time
- Get it out to the public



Dr. Jim Edwards, right, jokes with neurointerventionalist Dr. Emrin Chaudry, left, and Comprehensive Stroke Program’s Dr. Ed Jauch during his April 14 visit to MUSC Hospital.

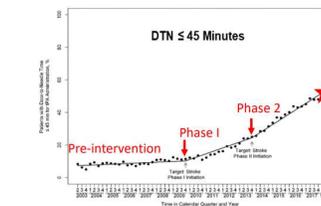
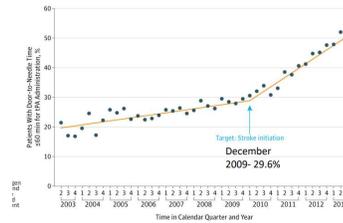


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Continuous Quality Improvement Once You Build It, Measure It

- Collect system performance data to drive improvement across all domains.
- GWTC- Stroke provides discrete measures of improvement and opportunity.

| | Target: Stroke Phase II | Target: Stroke Phase III |
|-----------------------------|---|--|
| Honor Roll | Time to thrombolytic therapy within 60 minutes in 50% or more of acute ischemic stroke patients treated with IV thrombolytic | DTN times within 60 minutes for at least 75% of applicable patients are required. |
| Honor Roll Elite | Time to thrombolytic therapy within 60 minutes in 75% or more of acute ischemic stroke patients treated with IV thrombolytic | DTN times within 60 minutes for at least 85% of applicable patients are required. |
| Honor Roll Elite Plus | Time to thrombolytic therapy within 60 minutes in 75% or more of acute ischemic stroke patients treated with IV thrombolytic AND time to thrombolytic therapy within 45 minutes in 50% of acute ischemic stroke patients treated with IV thrombolytic | DTN times within 45 minutes for at least 75% of applicable patients and DTN times within 30 minutes for at least 50% of applicable patients. |
| Honor Roll Advanced Therapy | | DTN times in at least 50% of applicable patients within 90 minutes for direct arriving and within 60 minutes for transfers |



(Fonarow, JAMA. 2014.311:1632-1640)

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Feedback Share and Reward Success as a Team

2023 HOSPITAL RECOGNITION CRITERIA
(Based on 2024 data)

Rural Acute Stroke Composite Score Criteria: At least 75% Compliance

Time to Intravenous Thrombolytic Therapy ≤ 60 minutes (AHA03E12)

Door-to-Door-Out Time at First Hospital Prior to Transfer for Acute Therapy ≤ 90 Minutes (AHA03E17)

National Institutes of Health Stroke Scale (NIHSS) Reported (AHA03E18)

Door to CT ≤ 25 min (AHA03E35)

Dysphagia Screen (AHA03E36)

Documentation of Last Known Well or Time of Discovery of Stroke Symptoms (AHA03E13)

IV Thrombolytic Therapy Admin by 4.5 Hours Tread by 4.5 Hours (AHA03E15)

EMS Pre-notification (AHA03E19)

Non-Contrast Brain CT or MRI Interpreted Within 45 Minutes of Arrival (AHA03E22)

Stroke Consultation Done (AHA03E20)

Eligible Hospitals

Following Designated Critical Access hospitals or Short-term Acute Care hospitals within Rural Stroke Community Areas (RSCA) (designations classified as large, small, rural or isolated)

2023 EMS RECOGNITION CRITERIA
(Based on 2024 data)

Mission: Lifeline EMS Award

AHAEM1 Pre-arrival notification for suspected stroke

AHAEM2 Documentation of last known well for patients with suspected stroke

AHAEM3 Evaluation of blood glucose for patients with suspected stroke

AHAEM4 Stroke Screen Performed and Documented

AHAEM5 12-lead ECG performed within 10 minutes for suspected heart attack

AHAEM6 Aspirin administration for STEMI-positive ECG

AHAEM7 Pre-arrival notification < 10 minutes for STEMI positive ECG

Volume Criteria: At least 4 patients for the calendar year (+1 STEMI patient and +1 Stroke Patient)

Mission: Lifeline System of Care
Target: Heart Attack
Target: Stroke
Target: Distraction

EMS First Medical Contact (EMCC) to PCI ≤ 90 minutes for Patients with STEMI

EMS First Medical Contact to Thrombolytic Administration = 90 minutes for Patients with stroke

Volume Criteria: At least 4 stroke patients for the calendar year

Volume Criteria: At least 4 STEMI patients for the calendar year

RECOGNITION LEVELS:

- GOLD:** Aggregated annual compliance of 75% for all required measures
- SILVER:** Aggregated annual compliance of 70% for all required measures
- BRONZE:** At least one calendar year of compliance = 75% for all required measures

TARGET: HEART ATTACK
TARGET: STROKE

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Sustainability

Avoid the “One and Done”

- It is critical to codify the system and progress
 - Thoughtful legislative statutes
 - Recurring funding and support
 - Active and empowered stroke advisory committee at the state level engaged with DoH and legislators
 - Require data collection and transparent reporting
 - Statewide
 - Systems of care
 - Hospitals / Healthcare facilities

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Conclusion

- No matter where you practice you will see stroke
- Acute treatments' *efficacies* are nearly asymptotic
- Now the goal is to maximize their *effectiveness*
 - Build a resourced and supported **SSOC and team**
 - Implement best practices at each location in the system and across the system
 - Measure success by outcomes not check boxes
- Recognize the importance of sustained public education, secondary prevention, and rehabilitation

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